

We Transform Bad News Into Help and Hope



SERVICES PROVIDED IN FY 2009

- 49,708 services provided
- 36,331 individuals served
- \$524,380 in financial assistance to clients
- \$519,924 value of food distributed

+10%

+49%

+30%

+25%

(Percentages reflect increase over previous year.)

Interfaith Community Services Annual Report 2009



Our Mission: To help seniors, disabled individuals and people in financial crisis in Pima County achieve stable and independent lives through support from volunteers, faith communities, and the community at large.

Executive Report

Problems are only opportunities with thorns on them.

Hugh Miller, *Snow on the Wind*

For ICS, fiscal year 2009 was a year bristling with the thorny opportunities that the Scottish writer Hugh Miller had in mind in the quote above. That is why we have chosen “We Transform Bad News Into Help and Hope” as the title for this Annual Report.

Bad News. First and foremost, there was the economic recession and all the problems that came with it – families hit with job losses, threatened with evictions, foreclosures and utility cutoffs, and facing hunger and health issues.

The bad news brought record numbers of people to us in need of help. Many of those who came to us had never needed help before. The waiting lines for Holiday Food Packages stretched from the Food Bank out into our parking lot. And each morning, we had a flood of phone calls from people in desperate financial trouble.

Help and Hope. Thanks to you and many other ICS supporters, we were able to provide record levels of **help and hope** last fiscal year to individuals and families needing a wide range of services. Here are some highlights of that level



Ed Jenkins
Board President



Bonnie Kampa
Executive Director

of assistance:

- 49,708 services provided, a 10% increase over FY 2008;
- 36,331 individuals served, 49% more than the year before;
- \$524,380 in financial assistance provided, a 30% increase;
- \$519,924 worth of food distributed, 25% over FY 2008.

ICS has always been clear about its mission – to provide services for people in need. But this past year, more than any time in our history, the importance of that mission and our role in Tucson and Pima County really hit home.

At a time when assistance from government agencies was being cut back, we were able to serve more clients than ever before. This is because of increased support from private sources – individual donors, faith communities and foundations.

And our more than 600 active volunteers donated 36,439 hours of service last fiscal year and drove 201,748 miles. The nonprofit resource center, Independent Sector, puts the value of that volunteer service at \$682,502.

ICS brought help and hope to many clients. And because of donors and volunteers, we are hopeful and excited about the future. Our deepest thanks to all of you.

ICS Board of Directors serving during FY 2009

Officers:

Ed Jenkins, President
Vicky Johnson, Vice President
Kevin Koch, VP of Faith Communities
Lidia Allen, Treasurer
Betsy Sandlin, Secretary

Members:

Richard Backus
Karen Hamar Bittmann
Mac Fiske
Kathy Goff
Doug Haynes
Kathy Kitagawa
Steve Pollyea
Josh Protas
Mike Mumford
Rubin Salter, Jr.

New Members beginning July 2009:

Lois Britton, Treasurer
Kristin Behrens
Janet Grace

ICS Member Faith Communities – 50 strong!

Ascension Lutheran Church
Avra Valley Community Church
Beautiful Savior Lutheran Church
Canyon del Oro Baptist Church
Capilla del Sol Christian Church
Casas Adobes Congregational UCC
Catalina United Methodist Church
Christ the King Episcopal Church
Christ Presbyterian Church
Church of the Apostles Episcopal Church
Church of the Painted Hills
Congregation Anshei Israel
Congregation Chaverim
Congregation Or Chadash
Congregation M'kor Hayim
Cortaro Vista Community Church
Dove of Peace Lutheran Church
Fountain of Life Lutheran Church
Grace St. Paul's Episcopal Church
Immanuel Presbyterian Church
La Aldea
Mountain Shadows Presbyterian Church
Mountain View Baptist Church
New Spirit Lutheran Church
Northminster Presbyterian Church
Northwest Baptist Church

Oro Valley Church of the Nazarene
Oro Valley United Church of Christ
Our Saviour's Lutheran Church
Pusch Ridge Christian Church
Resurrection Lutheran Church
Rincon Congregational UCC
Sanctuary United Methodist Church
St. Andrew's Presbyterian Church
St. Elizabeth Ann Seton Catholic Parish
St. Francis in the Foothills United Methodist Church
St. John on the Desert Presbyterian Church
St. Mark the Evangelist Catholic Parish
St. Mark's Presbyterian Church
St. Mark's United Methodist Church
St. Michael and All Angels Episcopal Church
St. Odilia Catholic Parish
St. Philip's in the Hills Episcopal Church
Temple Emanu-El
Third Church of Christ, Scientist
Tortolita Presbyterian Church
Tucson Community of Christ
Tucson Young Nak
Unitarian Universalist Congregation of NW Tucson
Unitarian Universalist Church of Tucson

12-MONTH DONOR REPORT FOR FISCAL YEAR 2009

Our heartfelt "thank you" to our many contributors during the fiscal year of July 2008 to June 2009. This list includes grants, corporate gifts and individual donors, as well as support for our Endowment Fund and special events. If your name is missing or listed incorrectly, we apologize. Please call us with the correction.

CORPORATIONS, FOUNDATIONS, GOVERNMENT AGENCIES & FAITH COMMUNITIES

\$10,000 and more

Arizona Community Action Agency
City of Tucson Human Services Dept.
Commerce Bank of Arizona
Community Food Bank (in-kind)
Community Foundation for Southern Arizona
The Eugene and Wiletta Denton Family Foundation
David and Lura Lovell Foundation
New Spirit Lutheran Church
Oro Valley Church of the Nazarene
Pima County Community Action Agency
Pima County Community Development & Neighborhood Conservation Dept.
The William and Mary Ross Foundation
St. Andrew's Presbyterian Church
The Diamond Foundation
Myrtle Thorne Charitable Foundation
The Wolslager Foundation
United Way of Tucson & S. Arizona
University Medical Center

\$5,000 - \$9,999

Christ the King Episcopal Church
Elizabeth Read Taylor Foundation
Episcopal Community Services in Arizona
Resurrection Lutheran Church
St. Mark the Evangelist Catholic Church
St. Mark's United Methodist Church
The Employees Community Fund of Boeving Mesa
The Phillips Family Foundation

\$1,000 - \$4,999

Anonymous
AAA Landscape
Alcoa Fastening Systems
Ascension Lutheran Church & School
Beautiful Savior Lutheran Church
Bess Spiva Timmons Foundation
Canyon Community Bank
Canyon del Oro Baptist Church
Capilla del Sol Christian Church
Casas Adobes Congregational
Catalina United Methodist Church
Christ Presbyterian Church
Church of the Painted Hills
Cortaro Vista Community Church
Dove of Peace Lutheran Church

Keeping food on Tucson tables



The ICS Food Bank distributed **\$519,924 worth of food** in fiscal year 2008-2009, a 25% increase over the year before. All told, we provided food assistance to **27,936 individuals**.



Interfaith Coalition for the Homeless
Junior League of Tucson Inc
K.A.K. Compensation Services
La Cholla Landscaping
Long Realty Cares Foundation
Mountain Shadows Presbyterian
Mountain View Baptist Church
Northminster Presbyterian Church
Oro Valley Community Foundation
Oro Valley Hospital
Oro Valley United Church of Christ
Pima Council on Aging
Presbytery de Cristo
Sierra Pacific Airlines
Spalding (Eliot) Foundation
St. Francis in the Foothills UMC
St. Michael and All Angels
St. Philip's in the Hills Episcopal Church
Temple Foundation, Inc.
The Carl and Mabel Shurtz Foundation
The Haugh Foundation
The Lewis Hertz Foundation
Third Church of Christ, Scientist
Thrivent Financial for Lutherans, Saguaro Chapter
Trico Electric Charitable Trust
Tucson Electric Power Company

Tucson-Pima Arts Council
Wal-Mart Stores - Oro Valley Marketplace
Wal-Mart Stores - Ruthrauff & La Cholla

\$500 - \$999

Atria Campana del Rio
Carl's Jr.
Casa de la Luz Hospice
CBIZ
Chapel of Country Club of La Cholla
Desert Skies United Methodist
Lilly Endowment
Lutheran Church of the Foothills
Northwest Baptist Church
Our Saviour's Lutheran Church
Pella Rolscreen Foundation
SAHBA
Santa Catalina Villas
Temple Emanu-El
The Glassman Foundation
Tortolita Presbyterian Church
Uno Chicago Grill
Vistoso Vacation Rentals

\$250 - \$499

3M Foundation
Church of the Apostles
Congregation Chaverim

Congregation M'kor Hayim
Fountain of Life Lutheran Church
Global Development & Sourcing, Inc.
Heritage Highlands 9-Hole Women Golf
Horace Dawson Foundation
Ladies Night Out
Lord of Grace Lutheran Church
Merrill Lynch
Robins Elem School
Schannep Investment Advisors
St. Mark's UMC Quilters
Stratton Advisors
Unitarian Universalist Congregation of NW Tucson
Vistoso Village

\$100 - \$249

Albertsons
Fifty Plus Club
Hair and Skin Studio
Kelsara Custom Builders, LLC
Knights of Columbus
Northern Trust Bank
Oro Dental Medicine PC
Sanctuary United Methodist Church
St. Elizabeth Ann Seton
St. Odilia Catholic Church
Sundancers Square Dance Club
The Kroger Co Foundation
Tucson Center for Spiritual Living
Unitarian Universalist Church of Tucson

Up to \$99

Bashas'
Choice Care Agency
Dove Mountain Civic Group
First Congregational UCC
Gary's Handyman Service
Jewish Family & Children's Service of Southern Arizona, Inc.
Preceptor Gamma Delta
Presbyterian Women of Christ Presbyterian Church
St. Andrew's Book Club
St. John on the Desert Presbyterian Church
Tucson Community of Christ
TWA Sonora Seniors
Valentine & Valentine PC

Social Networks

ICS has joined the world of social networking, through Facebook and YouTube. You can find links to our groups on the ICS homepage, www.icstucson.org. See you there!

INDIVIDUALS

\$10,000 and more

Anonymous
George and Toni Chardukian
Estate of Betty June Simonson
Edmund and Kathleen Jenkins
Betsy Sandlin
Wendell and Rose Tyson
David and Ellen Vellenga

\$5,000 - \$9,999

Ann Fallon
Mike and Gwen Parr
John and Margaret Schmidt
Allen Stults
Dorothy Vanek

\$1,000 - \$4,999

Anonymous
Robert and Helen Acker
John and Diane Alford
Joel and Lidia Allen
John and Barbara Anderson
Nancy Atherton
Richard and Donna Bauman
Bruce and Karen Hamar Bittmann
Ralph and Marilyn Boeker
Tom and Nancy Brock
Julie Bubul
Thomas and Ann Bush
Jack and Peggy Comp
Charles and Nancy Converse
Gary and Carol Cook
Shirley Dailey
Richard and Violet Davis
Ann Day
Will and Linda De Boer
Andrew and Carol Fiore
Mac and Tiena Fiske
Wendell and Pauline Gardner
W. Dwaine and Beverley Greer
Thomas and Mary Ann Hackett
Doug and Kristin Haynes
Gary and Martha Henshaw
Stephen and Judy Herzog
Robert and Betsy Holland
Janet Hopkins
Alan Howard
Janet Hunter
Helen Jedele
Mildred Jett
Richard and Bonnie Kampa
William Krauss
Patricia Kukulka
Robert LaFrumenta
Bob and Donna Langwig
Robert and Joyce Lyons
Chris McDaniel
Sarah McGreevy-Gorman
Ken and Margaret McNealy
Merle Nguyen
Stephen and Jan Olafson
Steve and Ruth Pollyea
Howard and Dorothy Reeve
William and Karen Schumacher
Nancy Schwarzwalder
Lee and Faye Shevel
Maude Shingler
John and Geri Smith
Wayne and Gaye Sundberg
Patrick and Deborah Thomas
William and Marcene Thousand
Robert and Barbara Tomlin
Thomas and Linda Walker
Anita Wampler
Frank and Linda Williams
Gregory and Lotti Wyes

A place of help and hope



Our waiting room is a busy place these days, filled with clients needing help on rent, utilities and other necessities. **We provided emergency assistance to 3,060 households.** Our "Gifts of Love" program helped with school supplies, holiday gifts, and special enrichment activities.

\$500 - \$999

Jerry and Rebecca Ahmann
Clark and Ardith Arnold
Klaus Axen
Richard and Carol Backus
Don Bagwell and Lisa Behr
Bob and Pam Becker
Jim and Yonny Beers
Francis and Barbara Boyle
David and Suzy Burros
David and Christine Capaccio
Cheryl Capotosto
Phil Cashman
Myra Christenson
Maria Conda
Carol W Craine
Larry and Sue Davis
Wayne and Carol Dawson
Janet M. De Keyser
Lawrence L Desmond
Roy and Mary Ann Eberbach
Theo Fusby
Helen Gallant
William and Kathleen Gardner
Louis Giovannini
Kathy Goff
Janet Grace
Roger and Joan Grimes
Ron and Shirley Hall
Jeffrey Hamstra
Dale Haralson
Jeff and Anne Harman
Wally and Ann Hassell
June Head
Richard Heisey
J. Elise Hendricks
Douglas and Elizabeth Holland

Lorri Jordan
Robert and Jan Kirkpatrick
Richard and Lois Klein
Edward L. and Barbara Knight
Kevin and Beth Koch
Sherwin and Karen Koopmans
John and Terry Lacy
Dorothy Lang
Steve and Joy Lautenschlaeger
Karen MacDonald and Sue Hayden
Jasper and Susanne Melton
William and Deborah Montgomery
Dave and Cindy Morales
Bill Morcom and Vicky Johnson
Stephen and Sally Pagnucco
Charlotte Patt
Peter and Gayle Perona
Fred and Crissi Petersen
Jane Prinz
John and April Ritchie
Lucas Rogers
Jim and Virginia Roth
Rubin Salter
Steve and Cheryl Schmitt
Albert and Doris Seames
Hassai Shah
James and Barbara Souter
Don and Norlaine Sproul
Rich and Niki Stern
Michele Thompson
Toby Tobin
William Widdows
Michael and Carol Wilson
Tom and Mary Wisdom
Marlen Yoder
Joe and June Young
Paul and Mary Beth Zucarelli

\$250 - \$499

Anonymous
Wally Allen
Irene Allman
Larry and Marty Amend
Cliff and Phala Andressen
George and Mignon Applegate
David and Shila Armistead
Jeff and Martha Atwater
Gary and Jeanne Baluta
Mary Brandt
Jeannette Brown
Archie and Gloria Burke
Patrick and Sharlene Cauley
Skip and Connie Chase
John and Lou Cheek
John and Kathryn Ciechoski
Louise Clarkin
Carol Constan
Thomas and Barbara Conway
Creighton Cornell
Dale and Betty Crawford
Charles and Diane Creed
Steve and Katie Dawson
Kathy Dirkschneider
Darryl and Mary Ann Dobras
Michael and Gail Drake
Debra Drysdale
Michael and Linda Duddeck
David and Carol Duncan
Marjorie Duncan
John and Bonnie English
John and Theresa Forsythe
Melvin and Melissa Franklin
Jerry and Barbara Frislie
Bob and Sylvia Gergen
Lawrence Gibbons
Richard and Carol Goeman
Floy Grabner
Thomas and Ruth Ann Gribb
Jerry and Valetta Griffin
Frank and Sue Hayes
James and Sarah Hobart
Reed and Barbara Holaday
Jay and Betty Huitsing
Alan and Donna Hull
Charles and Virginia Johnson
Lezlie Kelly
Ed and Peggy Kilby
Carl and Lillian King
Philip and Tihua Kinney
Robert and Patricia Kittrell
Helen Knoche
John and Barbara Kotlaba
Fred and Marie Lane
Larry and Susan Lane
Marcia Larson
Pat Long
Mike and Rena Lude
Earl and Lolita Lynch
Anastasha Lynn
Bob and Helen Mack
Betty Maluf-Tver
James and Judy Marvel
Arthur and Janice McDonald
Bruce and Estelle McDaniel
Tony and Judy McFarland
Brian McPherson
James and Mary Jo McRae
Wayne Mejeur
Kilian Metcalf
Jim and Wilda Metzdorf
William and Vivian Meyer
Margaret Moore and Hannah Blue Heron
Richard and Audrey Mueller
Walter Muenta
Michael and Rhonda Mumford
Ronald Mumford
Joseph and Lois Odenweller

Evelyn Parker
 Terri Patt-Smith
 June Paulsen
 Annegret Perlmutter
 James and Jane Peterson
 Wayne and Meryllann Pierri
 Ray and Peggy Plumlee
 William and Jeanne Porter
 Barry and Patti Robinson
 Elmer and Audrey Robison
 Richard and Lois Safran
 Hal and Jane Sager
 Jeff and Linda Salfen
 William and Lu Salisbury
 Ernest Schwam
 Donald and Joy Semro
 Paul and Margaret Simmons
 Emmett and Carol Smelser
 Robert and Kathleen Soerens
 Gene and Anna Spino
 Robert and Jane Sterritt
 Keith and Martha Thorson
 Gilmore and Blanche Tostengard
 Burt and Mary Turner
 Gene and Corky Wardle
 Natalie Weissenborn
 Pat and Lorene White
 Wayne and Mae Wiant
 Bill and Judy Wickham
 John and Helen Wilcox
 Evan and Diane Wise

\$100 - \$249

Anonymous
 Gary and Marianne Abbott
 Ray and Elaine Adkins
 John and Paula Alden
 John and Laura Almquist
 Joe and Luchi Alvarez
 Filomena Alviggi
 Archie and Janice Anderson
 Kurt and Peggy Anderson
 Lloyd and Suzanne Anderson
 Roger and Debra Anderson
 John and Patricia Angiulo
 Harvey and Eleanor Armstrong
 William and Priscilla Armstrong
 Mary Baenziger
 John Baird
 Eugene and Janet Baker
 Ralph and Tricia Balancio
 Arthur and Patty Balbirer
 Curt Balko and Edna Balko
 Anthony Barnosky and Elizabeth Hadly
 Jim and Kathie Barrett
 Hazel Battiste
 Lorraine Baum
 Theodore and Louise Bayer
 Cynthia Bean
 Robert and Beverly Bechtel
 Gary Beck
 Trevor and Maxine Beecham
 June Behan
 Lance and Phyllis Bement
 Stanmore and Carolyn Bennett
 Jerry and Shirley Berweger
 Alberta Bickerdike
 Sandra Biestek
 Michael and Lori Block
 Jack and Beatrice Boire
 Louis Bonavita
 Alice Bostrom
 Henrietta Bourgeois
 Barbara Bourne
 Duane and Evalyn Bowen
 Ellen Bowlby
 Henry and Julie Brandt
 Ken and Jane Brandt
 Vic and Marilyn Braun
 Jim and Rosemary Brice
 Charles and Sandra Brickley

Nancy Brock
 Barbara Brokaw
 Bradley and Marilyn Browning
 Robert and Denise Brubaker
 Ward and Muriel Budzien
 Douglas and Judith Caine
 Richard and Phyllis Cameron
 David and Shirley Camp
 Nell Carlston
 Barbara Chadwick
 Elizabeth Cherry
 Frances Cline
 Ted and Naomi Colburn

James and Carole Eesley
 Richard and Virginia Eisenstaedt
 Spencer and Lee Elliott
 Bud and Cleo Elve
 Jean Emrick
 Charles and Jennifer Engle
 Jane Erikson
 Arthur and Gay Evans
 William and Madge Evans
 Lawrence Farnum
 Thomas and Mary Feldsien
 Sidney Felker
 Katharine Ferguson

Aileen Haldane
 Ruth Hamilton
 Glenn and Isla Hamstra
 Jack and Cathy Hareland
 Bobbi and Buzz Hargleroad
 Richard and Cherry Harper
 Marvin Harris
 Monica and Jim Hart
 Ben and Jane Hawkins
 Joseph and Janet Hayek
 Frederick and Beth Hayes
 June Helderle
 Elaine Hernandez
 Mike and Diane Hession
 Morris and Linda Hicks
 Jay and Della Hilton
 Jeff and JoAnne Hites
 William and Ann Horst
 Barbara House
 Michael and Maureen Hrabar
 Brian and Linda Hudgel
 Todd and Patsy Huff
 Glen and Charlotte Huffman
 Dick Hughes
 Morgan and Sharon Hunter
 Corinne Hyatt
 Richard and Sue Irwin
 John and Mary Janezic
 James and Loretta Jankowski
 Richard and Barbara Janney
 Alice Jewett
 Jackie Johnson
 James Johnson
 James and Bonnie Johnson
 Richard and Judith Johnson
 Tom Johnson
 Jerry H. and Marianne Jones
 Larry and Lisa Kaimer
 Raymond and Sharon Kanalos
 Leonard and Marilyn Karlberg
 Allen Kayser
 John Keller
 Louis and Lynda Keller
 Joe and Sarah Kennedy
 Charles Kieffer
 Patricia Kinsman
 John and Kathleen Kitagawa
 Danny and Heather Knee
 Lorraine Knight
 Jack and Florence Koch
 Carl and Terri Kominsky
 Eugene Kreibich
 William and Bonnie Lafferty
 Michael and Lucinda Laffage
 Dennis and Cheryl Larson
 Kay Lehman
 Joel and Janet Lemmer
 Archie Lenzi
 Wayne and Doris Lequieu
 Chandler and Cheryl Lewis
 Paul and Anne Lewis
 Betty Liberty
 David and Margaret Likness
 Clara Lind
 John and Judith Linde
 Lesia and Preston Linzy
 Carla Livak
 Bette Logefeil
 Anita Lohr
 Richard and Carol Longenbaugh
 Marilyn Ludwig
 Charles and Cynthia Luhtala
 Cordelia Lundquist
 Charles and Janet Lynn
 Jack and Delores Lytle
 Scott MacDonald
 Roger and Sally Majak
 Ken and Sue Martin
 Russell and Ann Martin
 Steve and Mary Mashek
 Eleanor May

Building self-sufficiency



Financial Assistance clients come from many walks of life and meet with compassionate staff and volunteers who provide case management and assistance in developing a plan for long-term solutions.

Sue Coltrin
 Ted and Kathryn Conner
 Michael and Cinda Conroyd
 David and Christine Cox
 Hershel and Elizabeth Craig
 Jane Crawford
 Jan Crebbs
 Donna Crowell and Sharon Anderson
 Linferd Cummings
 Richard Darling
 Charles Davis
 Marilyn Day
 Joe and Barbara De Arrieta
 Terry and Peggy De Wald
 Kathryn Deason
 Patricia DeFer
 Paul and Marlene Den Herder
 Kevin Dennis
 Ted Denomme
 Jim and Marilyn Dickelman
 Ray and Lisa Dissinger
 Marjorie Donovan
 Sarah Dundas-Osterbaan
 Ed and Michelle Dunlap
 Mary Dunn
 Thomas DuPlain

Manuel and Mary Ferris
 Larry and Janis Festian
 Mark and Cynthia Flannery
 Tracy and Linda Floyd
 Gloria Forte
 Jordan and Jeanette Frazier
 Billie French
 Arnold Funckes
 Roy and Margaret Gaskin
 Terry and Judy Gautsch
 Theodore and Judy Gayok
 Eugene and Sandra Gerner
 Richard and Glenda Gillespie
 George and Peggy Gluski
 Jill Gomery
 Robert Gorski and Michael Gorski
 Thomas and Mary Gould
 Helen Grant
 Linda Gray
 Anthony Greco
 James and Marie Green
 Ray and Kathleen Green
 Keith and Mary Groty
 Dallas and Carol Gulley
 Gary and Barbara Guthrie
 Kenneth and Ethel Haber
 Bob and Marianne Hadden

Patricia McClure
 Elizabeth McConner
 Robert McCue and Arla Amara
 Don and Kathryn McFarlane
 Ross and Shirley McGuire
 John and Kathy McIntyre
 Sheri McManus
 Thomas and Arvilla McNamara
 Mary Louise McPherson
 Alice Means
 William and Sally Melzer
 Naomi Miller
 Roberta Miller
 Don and Louise Milligan
 Lee Milligan and Teresa Hager
 Roy and Joan Mills
 Peter and Patricia Mirabella
 John and Jackie Montrose
 Jerry and Anne Moore
 Philip and Patricia Moorhead
 Peter and Cindy Mordant
 Dennis and Beatrice Morneau
 Jim Mueller
 Mary Mullins
 Jack and Helen Munger
 Patricia Murray
 Lynn Myers
 Dave Nelson
 Don and JoAnn Newland
 Raymond and Maureen Noeth
 Barbara Norris
 Larry and Nancy Norris
 Susan Nuhn
 James and Joyce O'Connor
 Robert and Catherine O'Neil
 Pat Owens
 Bernie and Jeanne Padgett
 Steve and Colleen Page
 Hubert Parker and Dora Radin
 Doreen Parks
 David and Elizabeth Parmenter
 Michael and Ann Pastirik
 Don Pastor and Lea Wilson-Pastor
 Mary Peppard
 Jessie Pergrin
 Grace Peterman
 Kirk and Jane Pielow
 Dick and Judy Poffenberger
 Ingeborg Poglayen
 Gloria Prabel
 Lieselotte Praeg
 Frances Pritchard
 Brandon Protas
 Dennis and Vivian Purcell
 Jack and Susan Quillen
 Rocco and Michelle Racioppo
 Howard and Janel Rasmussen
 Sandra Rausch
 Thomas and Adele Rebman
 Thomas and Cynthia Reiners
 Scott and Lisa Reinhold
 Jim and Maricela Reynaert
 Jim and Jill Rich
 Randy and Ginny Richardson
 Richard and Jane Richter
 Michael and Arlene Rieber
 Scott and Carolyn Ringenberg
 Laurie Robinson
 Donald and Harriet Rogenes
 Andrea Rogers
 Drue and Charlene Rogers
 Flo Rolighed
 Herschel and Jill Rosenzweig
 Thomas and Sandra Rowley
 David and Norma Runion
 William and Paula Sands
 Rosa Sandwell-Weiss
 Richard and Barbara Sauer
 Robert and Jean Scheffel
 Edward Schillinger
 Annie Schlesinger

Helping to maintain independence



Caregiving Services volunteers provided nearly **11,000 services in FY 2009**. Transportation to medical appointments and shopping increased **33% increase over the previous year!**

Merle and Wilhelmina Schlosser
 Delbert and Stella Schrag
 Bill and Jeanne Schroeder
 John Sertich
 Jacqueline Shaffer
 Mary Shanks
 Rhonda Shearer
 Jean Sievers
 James Sills
 Elaine Silverness
 Melinda Sims
 Domingo and Kathy Sison
 Robert Skamfer
 Waldo Smeby
 Kathryn Snodgrass
 Byron and Patricia Snyder
 Mary Spangler
 Marvin and Mary Stafford
 Connie Steinle
 John and Kay Stevens
 Marshall and Janet Stewart
 Kathleen Strasser
 Martha Straus
 Jan Sturges
 Harriet Surinak
 Bill Swaim
 Scott and Connie Swope
 Patricia Tapke
 Lula Taylor
 Alton and Mary Thogersen
 Sunne Thomas
 Garfield and Audrey Thorsrud
 James and Linda Tillema
 Geoff and Joey Tipping
 Robert Traficanti
 Ray Troxell
 Karl and Sue Tucker
 Naarah Turpen
 George and Barbara Vantusko
 Jake Vogler
 George and Jean Von Stamwitz
 Frances Waller
 Richard and Carole Walter
 Jack and Katherine Ward
 Ruth Eleise Weary (deceased)
 Stephen Weber
 Ray and Thelma Weigle
 Lloyd and Marcia Westerbuhr
 Jerald and Ann Wheeler
 David White
 Earl and Gloria White

James Whitenight
 Jim and Debbie Widdows
 Joe and Diane Wilcox
 Kay Wiley
 Earl and Lois Wilford
 Bill and Marlene Wilson
 Don and Joyce Wilson
 Eugene and Judith Wisniewski
 Jeremy Wisot (deceased)
 Vernon and Elizabeth Woestemeyer
 Kenneth Woods
 Herbert and Beverly Wright
 Guy and Cynthia Yarter
 Dorothea Young
 Pearl Zimmerman

Up to \$99

Anonymous
 Ralph and Pat Abelt
 Faye Abshire
 Dickinson and Cornelia Ackley
 Paul and Dina Afek
 Marjorie J Ahlberg
 Sidney and Lucille Albert
 Ellen Allaire
 Joan Allemon
 Richard and Ruth Alm
 Frances Altemose
 Tom and Ann Althausser
 Patricia Alvord
 Cheryl Andersen
 Gayla Anderson
 Graham and Lisa Anderson
 Margaret Anderson
 James and Ellinor Angel
 Edward and Betty Aptaker
 Hal Arkowitz
 Elizabeth Armenta
 Nancy Armes
 Ben and Dawn Armstrong
 Scott and Wanda Armstrong
 Myrna Arnett
 Peg Arnold
 Robert and Cynthia Asbell
 Terrie Ashbaugh
 Edward and Patricia Augst
 Chuck and Donna Aurand
 Dorothy Austin
 Marie Bacchicocchi
 Martin and Lynn Badegian
 Athneal and Sylvia Bader

Jane Baiert
 Bonnie Baird
 Peggy Baker
 Maria Balderas
 David Ball
 William and Olive Barry
 Diane Bart
 John Bartolucci
 Jeffrey Barton
 Harry and Carol Beatty
 Gerard and Ann Beck
 Susan Becker
 Keith and Kristin Behrens
 Leslie Behrens
 Donna Belshaw
 Frederick and Theresa Beltran
 Ruth Benson
 Robert and Billie Bereman
 Jennifer Bergdoll
 Mary Bergemann
 Frank and Pat Bergen
 David and Vicki Bergesen
 Virginia Bergfalk
 Joan C. Bergman
 Nettie Bergman
 Terece Bergman
 Bryan Bergsma
 Tom Berresford
 Catherine Bersell
 Art Bieberstein
 Ronna Biesecker
 Mary Alice Billow
 Dee Ann Bishopp
 Stephen and Ramona Bjorklund
 Garrett and Bonnie Blackwell
 Tom and Connie Blanchard
 Richard and Mary Boddy
 Ed and Kathy Boebel
 Paul and Carla Boettcher
 Carol Bogg
 Don and Barbara Boreinstein
 Joe Botsko
 Frank and Debbie Bouchard
 Don Bourn
 Joe Bourne
 Suzy Bourque
 Julie Bowers
 Gloria Bradford
 Dorothy Bray
 William and Jeane Breen
 Annemarie Brewer
 Arthur and Anne Britt
 Marilyn Brodhurst
 Dalice Bromfeld
 Kathleen Broughton
 Charles and Martha Brown
 Charles and Sonya Brown
 Karen and Roger Brown
 Charlotte Browning
 Gene Buck
 Gregory and Susan Burbach
 Bob and Ruth Burke
 Richard and Lois Burt
 Akae Bussell
 Earnest and Linda Butts
 Carol Calihan
 John and Nancy Callicotte
 Robert and Irene Camp
 Bonnie Campbell
 Roberta Campbell
 Donald and Ruth Canada
 Phyllis Carey
 Russ and Marge Carolthers
 Ralph and Mary Carter
 Reinald and Maribelle Carter
 James and Theresa Cartin
 Geneva Cassel
 Paul and Kathryn Chalfin
 Sharon and Bob Chamberlin
 John Charles
 Martin and Laurie Charlton

Donald and Karen Chatfield
Caryl Chiago
Donald and Annegrethe Christensen
Inez Christenson
James and Joanne Christner
John and Barbara Churchill
Raymond and Marjorie Churchill
Will and Lois Clark
Ingrid Claussner
David and Jill Clements
Sandra Clockedile
Robert and Ellen Collinge
Walter and Gretchen Collins
Barbara Conboy
Joe Connelly
Derek and Laura Cooke
Josephine Cordasco
Earl and Sue Cordes
Bill and Nanette Cosart
Diane Coulter
Donald and Helen Crandall
Mary Croft
Michael and Karen Cruce
John and Tracey Cummins
Marilynn D'Antonio
Lou Dahmen
George and Elizabeth Daniels
Thomas and Veronika Danielson
Richard Dashiell
Sandra Davenport
Janie Davidson
Mary Davis
Nancy Davis
Natalie Davis
Margaret and Willis Davison
William and Carol Dawson
Denise Day
Sally Day
Roy De Jarler
David and Madeleine Decker
Dan DeGeorge
Darlene Dekker
Alex and Sharon Dely
Rick and Judy Devereaux
Blanche Dezso-Gerard
James and Sarah Dick
Donald Dickinson
Robert and Alissa Dionne
Judy Dito
Leon and Annette Dixon
Margaret Dixon
Keturah Dodds
James and Mannette Dohogne
Janice Donald
Debi Donegan
David and Betty Dorschner
Steven and Donna Douglas
Marjorie Duncum
Henry and Jeanetta Dupas
Joseph and Ricamela Dutra
Georgia Edwards
Pete and Kathy Edwards
Joyce Eggericks
Jane Elins
Dean and Heidi Elledge
Maurice and Mary Ellis
Ronald and Brenda Engelby
Nicholas and Margaret Ensrude
Lorraine Erickson
Mary Espinosa
Madge L. Evans
Mary Evans
Robert Evans
Rebecca Evarrt
Jack and Sally Evert
Ruth Eynatian
Delmar & Margaret Ann Fangmeier
Lee and Jean Farmer
Lawrence Farnam
Barb Farr
Donald and Eleanor Farrell

Lunetta Fazzino
Silvyva Feldman
Marianne Felton
Mary Jo Fenton
Calvin and Judith Fischer
David and Linda Fisher
Margaret Fisher
Paul and Jeri Fitzgerald
Joseph and Gail Flannery
Arliethia Fleischman
Walker and Mary Foard
Betty Fogarty
John Foley
Charles and Ann Folkins
Deane Ford

Shelby Guelich
Elizabeth Guerra
Judith Guidotti
Sally Gunderman
Leopold and Geraldine Gutierrez
Jane and Bill Hadly
Helene Haehl
Thomas and Darla Hageman
E. Ron and Peggy Hagen
Jim and Rosemary Haleem
Fran Hall
Heather Hall
Mark and Mary Hall
W. Neil and Jane Hall
Jane Haman

James Hobert
Mary Hockings
Danny and Mary Hodges
Daniel and Ann Hoffman
Mary Holloway
Theo Holmes
Claudia Holzemer
Brenda Hooper
Martin and Linda Horowitz
Elizabeth Houle
Cheryl House
Ed and Carol Hovasse
Yvette Howard
Dwayne and Gail Howrsh
John and Rhoda Hubbard
Ralph and Sheri Hudson
Patricia Huesman
James and Suzanne Huffer
Richard Hughes
Grace Huitsing
Phil and Helen Hull
James and Annabelle Humphrey
Robert Hunt and Judy Wilhelm
Evan and Pat Huston
Dollie Ingram
Sid and Naomi Islin
Henry and Ruth Jacobson
Jaqueline Jacobson
Amber Jacoby
Sid and Lorraine Jeffe
Genevieve Jensen
Sue Jensen
Virginia Jensen
Floyd Job
Max and Jodie Johns
Paul and Jan Johns
George and Bonnie Johnson
Harold and Constance Johnson
Patricia Johnson
Ruth Johnson
David and Naomi Jonason
Chuck and Joann Jones
Jacqueline Jones
Kathy Jones
Lisa Jones
Matie Jorgensen
Barry and Diane Kalpin
Ida Weber Kampa
John and Debbi Kapp
Fazle Karim
Diane Katz
Garry and Sonya Kelly
John and Carmen Kelly
Ed and Alice Kendrick
Jo Kervick
Justin Kessler
Barbara Kilani
Cheryl Kilgore
Leslie Killips
Daryl King
Joe and Doris King
Nathaniel Kirchner
Patty Kizzier
Charles and Marjorie Kline
Madge Kling
Larry and Claire Klingler
Ruth Klinner
Clayton and Ruth Klomp
Fred and Lois Koch
Kyle Koch
Beverly Kohfeld
Karen Kol
Daniel and Judy Konen
Gary and Deborah Kortyna
Steve and Kristie Kramer
Paul and Jeanne Krasnowski
Anthony Kreft
Al and Ann Kretschmer
Luella Krutka
Allen Kulwin
Robert and Joyce Kuneth

Mobile Meals...it's more than food



ICS Mobile Meals volunteers provided nutritious dinners and social contact for 176 recipients last fiscal year.

Carol Forster
Gregg Forszt
Terry Fortunato
Bob Foster and Leona Peters
Mertice Foti
Roland and Chris Fox
Keith and Dianne Franklin
Richard Franks
Ken and Ann Freeman
Arthur and Susan Friedman
Sandy Fritz
Cindy Frost
Deborah Fudge
Kathleen Gabhart
Diana Galis
Ravin Gaston
Edward and Dolores Gaudet
Roberta Geier
Michael Gemma
Virgil and Muriel Gerdes
Lynn Gilley
Rosanne Gilman
Dorothy Givens
Shannon Gleckler
Richard and Alcelyn Gniewek
Theresa Gniewek
Wilbur and Elila Goldsmith
Eric and Patti Gonzales
Mark and Patricia Grady
Peter and Inger Graf
Marilyn Gragg
Aly Graham
David Greene
Elizabeth Gricus
John and Doris Griffin
Frank and Katherine Griffith
Dorothy Gruver

Randall and Lee Ann Hamilton
Judy Hans
Matt and Kathleen Hansen
Victor and Beverley Hansen
Victor and Betty Hanson
Louis and Artemis Hanusiak
Grace Harding
Allan and Sandra Harrington
Robert Harris
Joe and Dorothy Harrison
Webb and Ethel Hart
Philipp Hartline
George and Jean Hartung
Charlene Hassel
William and Nancy Haugh
John and Laurie Hauner
Fred and Carol Hawk
Jane Hayes
Jeffrey and Jane Hayes
Joyce Haynes
Lester and Suzanne Hayt
Evelyn Hazlett
Ida Heath
Janet Hefferan
Marjorie Heflin
Betty Hendren
Eunice Hensley
Gerald and Linda Heritage
Mildred Hermetet
Freddy Hershberger
Larry and Geraldine Hester
George and Anna Hewitt
Laura Heywood
Doug and Connie Hill
Melvin and Joan Hilman
Kenneth and Estella Hinkle
Patricia Hinton

Mitch and Fran Kurker
 Mary Kuykendall
 Kerry Kwast
 Raymond and Susan L'Heureux
 Peter Lake and Patrick Powers
 Kenneth Lamm
 Mark and Carol Lammers
 Patricia Lamont
 Eileen Lamse
 Cecile Landay
 Vera Lander
 Diane-Marie Landsinger
 Heather Lane
 Sue Lane
 Dorothy Lang
 Gregory and Katrina Lantz
 Norma Larson
 Doris Latham
 Sylvia Lawrence
 Doc and Chris Lawver
 Cheryl Leader
 Roger and Constance Leber
 Allen and Sandra Lee
 Janis Lee
 Kathy Lemay
 Gerald and Deborah Lensing
 Charles and Laura Lentner
 Richard and Mary Lu Leslie
 Luise Levy
 James and Carmania Lewis
 Linda Lewis
 Sandra Libby
 Jamieann Liebmann
 Mark Lilly
 Geraldine Ling
 Pete and Sheila Lipera
 Stan and Pam Lochrie
 Jim and Ana Lockhart
 James and Lois Lodman
 Kelly Long
 Roger and Aline Long
 Paul Loomis
 Frances Lopez
 Helen Love
 Charles and Jan Lower
 David and Elaine Ludwig
 LaVergne Luedke
 Kurt and Anne Lundblad
 David and Ardys Lurtsema
 Irvin and Gertrude Lutz
 Nick and Anne MacDowell
 Charlotte MacGregor
 David and Muffie Mackey
 Mark MacKinney
 Wilma Maddux
 Belia Madhvani
 Kathy Madrid
 Jane Madsen
 Darel and Anne Magee
 Jean Maldonado
 Samuel and Ruth Maldonado
 Elizabeth and Edward Malloy
 James and Jackie Manuel
 Sandra Marchese
 Charlotte Marshall
 Jack and Norma Martin
 James and Jessie Martin
 Harvey and Janet Masimore
 Robert and Melba Matson
 Joseph and Meredith Maybury
 Dale and Ruth Mayer
 Spencer and Patricia McAllister
 Ida McCarty
 Harry and Joanne McCutcheon
 Sharon McDonough-Means
 Michael and Joanne McElheny
 Camille McKeever
 Terence and Pamela McWilliams
 Caryle Mead
 Debbie Mecom
 Bernice Menkin

Dena and Stanley Merr
 Audrey Merriman
 Edward and Adriana Meyer
 John and Ida Michael
 Lee and Linda Mickey
 Allan Mida and Theresa Griffith
 Isabel Mikelaitis
 Mildred Miller
 Robert and Barbara Miller
 Bette Mingus
 Terry and Joyce Minks
 George and Doris Mitchell
 William and Carol Mitchell
 Jeanie Moga
 Dick and Rose Molin
 Jose and Grace Montano
 Earl and Dorothy Montgomery
 Lynn Mooney

William and Jan Olsen
 Dorothy Olson
 Lawrence and Maxine Olson
 Jack and Naomi Osgood
 Harley and Sally Ostergaard
 John and Jennifer Overall
 Alex and Marie Pallagi
 Larry E. and Carlene Parker
 Ruth Parker
 Ronald and Laurie Partridge
 Kaye Patchett
 James and Barbara Patrick
 James and Cynthia Patterson
 Maureen Pattison
 Cathy Pauley
 Harry and Eileen Paulus
 Ronald and Ethel Payne
 Sue Pearsey

Marilyn Rego
 Robert and Betty Reiff
 Sol Resnick & Elaine Burton-
 Resnick
 Eldon Rhodes
 Bill and Cassandra Ridlinghafer
 Robert and Susan Riendl
 Matthew Rinaldi
 Marilyn Ringer
 Amanda Rivas
 Peter and Lucille Rizzo
 Ruth Roach
 Marilyn Roberts
 Harry and Joan Robertshaw
 Donald and Ruth Robson
 Bill and Marli Rock
 Lyanh Rocker
 Harold and Thorie Rode
 Christie Rogers
 Jan Rogers
 Fay Roos
 Janice Rosenberg
 Bari Ross
 Dorothea Roundy
 Barbara Ruitel
 Chantal Rukstela
 John and Sara Rumbaugh
 Jo Ann Runyan
 Eric and Tina Rustand
 Leon and Julia Sagalewicz
 Donald and Georgia Sailors
 Helen Salazar
 Gary and Helen Samoy
 John and Nancy Sampson
 Joan Samuelson-Thomas
 Esther Sanchez
 Rachel Sanchez
 Kenneth and Beverly Sandock
 Safija Sarich
 Thomas and Sally Saunders
 George and Inez Savage
 Raymond and Anne Sawchuk
 Ralph and Carolyn Scalzo
 Aubrey and Rosa Scarbrough
 Darrell and Twyla Schaap
 William and Kathleen Scherzinger
 Larry and Linda Schloss
 Joseph and Stella Schmalzel
 Dawn E. Schmid
 Agnes Schmidt
 Marilyn Schneider
 Esther Schott
 Alan and Delores Schultz
 Brian and Deenna Schunk
 Heinrich Schuster and Christina
 Williams
 Leonard and Mary Schwartz
 Eugene Scott
 William and Ann Seese
 Yvonne Senn
 Fred and Janice Sennwald
 Irma Sensenbach
 Richard and Margaret Shanklin
 Nanette Sharon
 Lance and Carleen Sholdt
 Thomas and Catherine Shoop
 Hope Sikora
 William Simmonds
 Raymond and Daniella Simms
 Ronald and Connie Siple
 Philip and Candi Skillings
 Michael and Lynn Skilsky
 Nancy Smallhouse
 Ruth Smart
 Arlin and Cecelia Smith
 Duwayne and Lynda Smith
 Steven Smith
 Sherry Sobel
 Eleanor Soliday
 Richard Soper
 Lyman and Deena Sortland

Volunteers—the heart of ICS



Over **600 ICS volunteers** serve as Health Advocacy interviewers, operating the Food Bank, delivering meals and dozens of other ways.

Edith Moore
 Georgine Moore
 Jason and Courtney Moore
 James Morales
 Jane Morgan
 Pamela Morrow
 Sydney and Shirley Morrow
 Theresa Mosman
 Debora Mulbery
 Carol Munro
 John and Judith Murphy
 Sharilyn Murphy
 Jim and Nancy Murtagh
 Eugene and Irene Naegele
 Ken and Judy Nakari
 August and Nancy Nasser
 Karen Negronida
 Hildred Neilson
 David and Lynne Nelson
 John and Betty Nelson
 Donald Nevins
 Deestaing and Joyce Newton
 Ann Nichols
 Roger and Marilyn Nichols
 Susan Nicholson
 Phyllis Noble
 Thomas and Joanne Nolan
 Beverly North
 Mary Nunn
 Stan and Peggy O'Kane
 James and Linda Obenauf
 David and Linda Offner
 Frank and Rebecca Olivieri

Maxine and William Pearson
 Jack and Shirley Peat
 Sally Penner
 Brayton and Helen Perkins
 Earline Perkins
 Francesca Perrette
 Edward and Jean Perry
 Darla Petering
 Bill and Judy Peterson
 Susan Phillips and Catherine Phillips
 Nadine Pickett
 Roger and Wanda Pierce
 Guy and Shirley Pinkerton
 Jerry and Janet Pipes
 Christine Pletkova
 Joseph and Janet Pochter
 Elizabeth Polcar
 Albin and Frances Polonyi
 Clinton and Lisa Ponder-Gilby
 Millie Popp
 Josephine Price
 Don and Bobbie Prochazka
 Josh Protas and Abigail Foss
 Ruth Protas
 Otto and Beatrice Putz
 Mel and Charlotte Queen
 Lloyd and Mary Quick
 Daniel and Deanna Radeka
 Jayne Rafferty
 Sarah Raizes
 Jody Rathfelder
 Robert and Susan Reavis
 Derek and Carolyn Redmore

Betty Soucek
 Joe Spano
 J.C. and Theresa Spencer
 Sara Spicer
 Norman Spindler
 Brenda Spitzer
 Fran Stach
 Stewart and Mary Lou Startt
 Ronald and Judith Staub
 Lee Steffek and Cindy Buchler
 Barbara Steimle
 Ernest and Bonita Stembridge
 Steven and Leanne Steuer
 Eileen Stevens
 Mary Stevens
 Alan Stevenson and Tracy Hysong
 Elizabeth Stewart
 Edie Stoaks
 Allan and Deedee Stockman
 Arnold and Jackie Stone
 Craig and Ann Stone
 David and Linda Stone
 Ruth Stouffer
 Mildred Strassberg
 Linda Stratton
 Maria Strittmatter
 Margarite Strong
 Daniel and Patricia Sturmon
 Theora Supina
 Freeman and Rebecca Taber
 Carole Tadavich
 Charles and Lisa Talcott
 Melissa Talley
 Tim and Vicky Tarris
 Halsy Taylor
 William and Sandra Taylor
 Ed and Barbara Thelen
 Joseph and Vida Thomas
 Kathleen Thomas
 Margaret Thompson
 Gary and Luanne Thomson
 Susan Tjossem
 Lavina Tomer
 Evangeline Torres
 Sandra Totaro
 Beatrice Toth
 George and Nancy Traviolia
 Larry Trent
 Jan and Doug Tullar
 Sharon Tyree
 Stephen and Diane Uhl
 Howard and Nancy Ullrich
 William and Carol Ulrich
 Jim and Hideko Uomoto
 Izaro and Melissa Urreiztieta
 Karen Valliere
 Jeffery and Ellen Van De Vanter

Special events and faith communities aid ICS



Special events such as the **Christmas Concert at Oro Valley Church of the Nazarene**, top left, the **Music for the Soul Series**, top right, and the **Edward Jones Food Drive**, right, generate important resources for ICS.



Marilyn Van Roekel
 Ethel Vanice
 Ernestina Vasconcelos
 Wesley Veach
 Armando and Jan Venegas
 Katherine Victor
 Marianne Vivirito and Ross Iwamoto
 Dorie Voigt
 Mary Vollmer
 Norman and Donna Wagner
 Lance and Mary Wald
 Marilyn Walters
 Paul and Edna Walton
 Ella Waltz
 Mary Ware
 Dan and Caroline Warren
 John and Jeannie Weaver
 Kolleen Weber
 Kenneth Webster
 Jeanne Weight
 Carol Weinstein
 Lorie Weisman
 Barry Weissenborn

Mollie Weitzner
 Walter G. Wentzel
 Charles and Sarah West
 Carol Weston
 Ray and Bonnie Whaley
 Helen White
 Michael Whitney and Susan Stevens
 Vernon and Marilu Wieberdink
 John and Sylvia Wiedenbauer
 Ron and Cheryl Wiener
 David and Kathryn Wilkinson
 Caryl Willand
 Deon Williams
 Nedra Williams
 Dale and Sandra Williamson
 Rodney Wilmoth
 Joanne Wilson
 Robert and Gladys Wilson
 William Wilson
 Sharon Wimmer
 Paul and Elodie Winger
 Gerry Winters
 Charles and Marjorie Wippermann

Mark Wittels
 Gary and Cindy Womack
 Joyce and Richard Wood
 Lester and Rachel Wortzel
 Marlyce Wright
 Marjorie Wyatt
 Allen and Vera Yager
 Michi Yamasaki and Ana Ortiz
 Ann Yeager
 Patricia Yenerich
 Gail Yohe
 Bernard and Ellen Yost
 Richard and Eva Ann Young
 Patrick and Raechel Yurczyk
 Jessie Zander
 Jeffrey and Julie Zerbe
 Angela Zerdavis
 Frank Zimmer
 Marie Zimmerman
 Loretta Zucker
 Jim and Virginia Zuelow
 Alexander Zwart

In-Kind Donations

The following organizations provided in-kind support. We also thank the many individuals who contributed food, Gifts of Love and other forms of support during the year.

Access Tucson
 AFNI
 AmeriPsych
 Ann Klick Trust
 Antique Clock Club
 Arizona Dept. of Environment & Quality Control
 Awakenings Massage
 Awana Club Mountain View Baptist
 Beta Sigma Phi

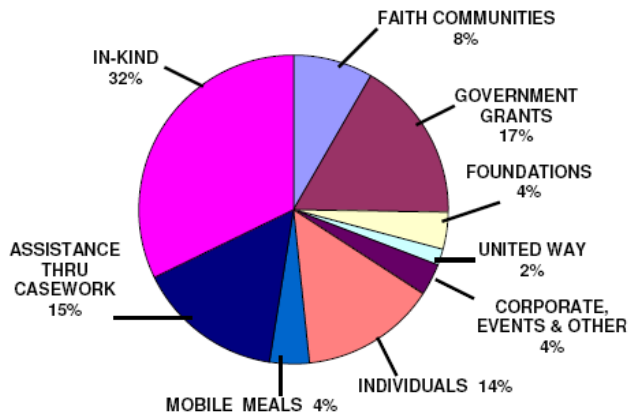
Boy Scout Troop 339
 Brownstone Reading Group
 Casa de La Luz Hospice
 Casas Adobe Neighborhood
 Casas Adobes Salon & Spa
 CDEX
 Chapel—Country Club of La Cholla
 Circle K - Ina/Shannon Roads
 Comanche Wells Mobile Home Park
 Cross Middle School Nat Jr Honor Society
 Desert Foothills Baptist Church
 Desert Valley Baptist Church
 Edward Jones
 Einstein Bros. Bagels
 Epic Productions LLC
 Frys Food & Drug
 GAP Ministries
 Girl Scout Troop 1023
 Greek Orthodox Women

Green Fields Country Day School
 Guglielmo & Associates
 Hair & Skin Studio
 Hammel, Beal & Lauer
 Ike's Grocery
 Journal Broadcast Group
 Keller Williams Realty
 La Canada Village HOA
 Lady Quails Golf
 Linda Vista Estates
 Lord of Grace Lutheran Church
 M & I Bank
 Mesa Verde Elementary School
 Morgan Stanley & Company
 Northern Trust Bank
 Omni Tucson Nat. Women's Golf
 Preceptor Gamma Delta
 Pusch Ridge Christian School
 Pusch Ridge Preschool
 Quail Run Elementary School

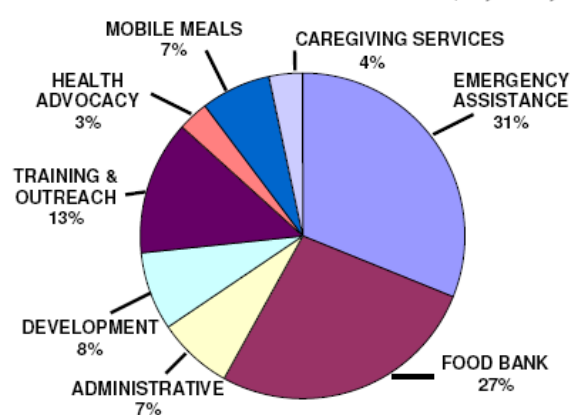
Rancho Los Amigos
 Robbin Chiropractic
 Ronald McDonald House
 Rotary Club of Oro Valley
 Sabino High School Honor Society
 Saddlebrook Women's Christian Connection
 Splendido at Rancho Vistoso
 St. Elizabeth Ann Seton— Fifty Plus Club
 Sundancers Square Dance Club
 Sunset Ridge
 The Sewing Room
 Tierra Vida Apartments
 Tucson Quilt Guild
 Vistoso Village
 Welcome Club - Northwest
 Westward Look Adult Team
 Xi Gamma Veda

Audited for the year ending June 30, 2009

OPERATIONS RESOURCES - \$2,159,525



OPERATIONS SERVICES - \$2,100,058



FROM THE TREASURER

Despite difficult economic times, ICS ended its fiscal year as of June 30th with positive financial results. While the nation's economic downturn has reduced revenues and curtailed operating expenditures across many nonprofits, ICS overcame the issue by reducing expenses and increasing efforts to generate cash and in-kind donations.

As you will see from the program statistics presented in this report, we provided **10% more in operation services when compared to the prior year**. In managing for operating efficiencies and cost effectiveness, **ICS's administrative and fundraising costs came to 15%**, well below the national average. This means that 85 cents of every resource dollar goes directly to provide services throughout the year to those in need.

The accompanying charts provide a visual comparative of where ICS resources came from, how they were used, and measures of administrative and fundraising costs. Resource income increased by 17% and surpassed the prior year's re-



Lidia H. Allen
Lidia H. Allen
Treasurer

cord setting best. Comparatively, contributions from sponsoring faith communities grew by 6%, general contributions by 9%, in-kind gifts by 26%, and Assistance Thru Casework by 75%. The increases in resource income were critical in helping fund the growing need for emergency financial assistance and food that accounted for 58% of our total services to the community.

"Assistance Thru Casework" reflects the many low or fixed income households that obtained cost relief through ICS in utilities and rent expense paid directly by a government entity or utility company.

Requests for services to seniors, the disabled, and people in financial crisis continue to increase and ICS welcomes your sponsorship, contributions, and voluntary effort to help clients achieve stable and independent lives.

Audited financial statements are available through our website and I would be most pleased to meet with you to discuss our financial results.

Audited financial statements by T. R. LaVoie, P.C. Public Accountants.

STATEMENTS OF FINANCIAL POSITION

As of June 30

ASSETS	2009	2008
Current Assets	\$335,133	\$325,139
Endowment Funds	\$453,667	\$357,993
Property & Equipment	\$581,050	\$578,452
TOTAL ASSETS	\$1,369,850	\$1,261,584
LIABILITIES AND NET ASSETS		
Current Liabilities	\$85,638	\$102,678
Net Assets	\$1,284,212	\$1,158,906
TOTAL LIABILITIES AND NET ASSETS	\$1,369,850	\$1,261,584

IMPACT OF ICS VOLUNTEERS FY 2009

- 600-plus active ICS volunteers.
- 36,439 hours of volunteer service.
- 201,748 miles driven by volunteers.
- Value of ICS volunteer hours: \$682,502.

Where ICS Serves

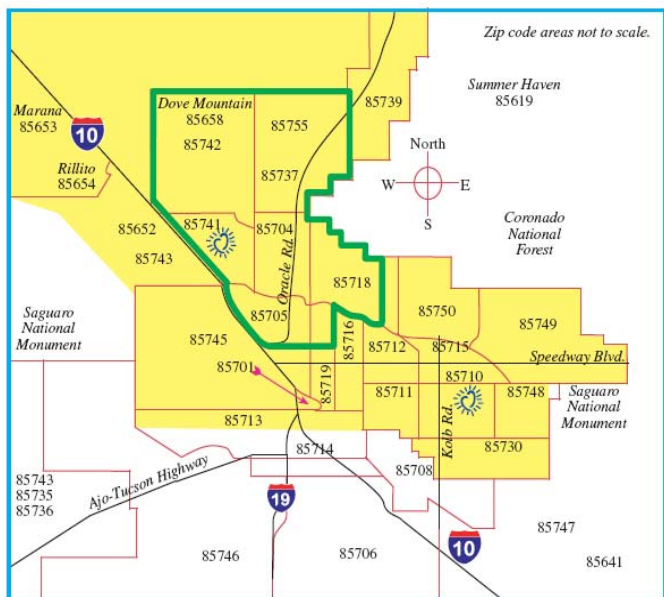
Emergency Financial Assistance
Rent, utilities, prescriptions, gas vouchers, bus passes, back-to-work items, and other support services. Available for qualified Pima County residents.

Mobile Meals
Week-day delivery of nutritious meals

ICS Food Bank
Emergency and holiday food boxes. Available for all Pima County residents.

Caregiving Services and Health Advocacy
Transportation, shopping, friendly visits, reassurance calls, handy-helpers, etc. In-home evaluations, health advocacy and education.

 **Interfaith Community Services Offices**



Special thanks to our many partners

Throughout this report, many community partners are mentioned. We particularly want to thank the following:

Pima Council on Aging (PCOA). Since July 2008, ICS has hosted PCOA's northwest outreach office. This new arrangement helps both of our agencies to better serve the needs of seniors.

Christ the King Episcopal (Ina Road) and New Spirit Lutheran (East Side) provide space for our offices. We are grateful to Christ the King for a new lease for 20 years at \$1 per year, renewable for another 20 years.

Regional Transportation Authority (RTA). Through RTA funding, ICS volunteer drivers received nearly \$70,000 in mileage reimbursement for transporting vulnerable homebound adults to medical appointments, shopping and other needs.

Mobile Meals Partners during FY 2009: Amber Lights; Campana Del Rio; Health South Rehabilitation Hospital; La Canada Care Center; Mountain View Care Center; Northwest Medical Center; Oro Valley Hospital; and Santa Catalina Villas.

ICS welcomes vehicle donations

Vehicle donations were a major help to ICS, bringing in \$7,000 last fiscal year. They can also be a help to you, at tax time. For more information, please contact Bonnie Kampa at 297-2738 ext. 212, or bkampa@icstucson.org.

If the vehicle is not in Tucson, call toll free, 1-877-537-5277 or email donations@charitableautoresources.com.

2008-2009 ICS SERVICES AND PROGRAMS IN REVIEW

Program/Activity	# of Volunteers	Volunteer hours	# of Recipients	# of Services
Health Advocacy: Home interviews, education and advocacy for seniors and disabled...help in navigating the healthcare system.	45	646	550	728 +8%
Caregiving Services: Transportation, Shopping, Handy Helper, Telecare, Friendly Visiting, etc.	220	11,698	317	10,919 (33% increase in transportation services)
Mobile Meals: Delivery of two meals per day, 5 days per week.	193	11,694	178	23,670 daily deliveries
Food Bank: Operate Food Bank, pack and hand out holiday boxes.	50	3,178	27,936 +55%	10,458 +35%
Emergency Financial Assistance: Case management, financial aid, Gifts of Love. Two offices (Ina Road and East Side).	8	1,221	3,060 households +31% 7,736 Individuals 34%	3,822 +55%
NEW PROGRAM - Volunteer Income Tax Assistance (VITA)	12	513	111	111
General Office Volunteers: Front desk, receptionists, client intake, filing, etc.	12	1,871	N/A	N/A
Board, Council, Events, Committees: Governance, strategic planning, liaisons to faith communities, fund-raising, etc.	150	5,618	N/A	N/A
Total	600 plus*	36,439 + 17%	36,331 + 49%	49,708 + 10%

* Volunteers often provide services in more than one area.

+ % = % increase over previous year.

ICS CORPORATE PARTNERS

JULY '08 - OCTOBER '09

PLATINUM LEVEL



GOLD LEVEL



COPPER LEVEL



Tucson and Green Valley Team

OMNI TUCSON NATIONAL RESORT



MACCOURT FUND



CORPORATE PRINTER



Ensuring the future of ICS

Two very exciting efforts are underway to help ensure ICS's financial stability into the future.

ICS Endowment Fund – Through the generous gift of a very special donor, our Endowment Fund is becoming a major resource for our future. Included in the donor's support is a promise to match other gifts to the Endowment on a one-to-one basis! We will publicly announce this program during ICS's 25th anniversary year in 2010.

Interfaith Legacy Societysm – This is ICS's recognition of supporters who have included ICS in a bequest, made a major gift to support the ICS Endowment, or made other planned gifts for ICS. Currently there are fifteen individuals or trusts included in the Interfaith Legacy Societysm which will also



The dedication of the new **Caregiving Services Wing** in October 2008 was a highlight of last fiscal year.

be announced in 2010.

If you have already taken action to include ICS in your will, create a living trust, Charitable Remainder Trust, or other planned gift on behalf of ICS or the ICS Endowment Fund, won't you please let us know so that we can thank you now? Your gift will leave a legacy for future generations.

For more information, please contact Bonnie Kampa at the ICS office.

2009 Volunteer Appreciation Event

ICS volunteers are driven by dedication, compassion and a desire to serve the community rather than a desire for special recognition. Still, we want to include in this report the names of those persons and organizations that were recognized in the spring of 2009 at our annual Volunteer Recognition Event for their special service to ICS. They are:

Participants in the **Oro Valley Church of the Nazarene Christmas Concert**, and **Ken Blanchard** and his staff at **Edward Jones**, Director's Awards; **Phil Cashman**, **Joyce Lyons** and **John Stuhlmuller**, Founder's Awards; and **Bobby Rich** of **94.9 MIX-FM**, ICS Champion Award. To these and all volunteers, thank you, thank you, thank you!

Interfaith Community Services

Main Office: 2820 W. Ina Road, Tucson, AZ 85741 • 520-297-6049

East Side Office: 8701 E. Old Spanish Trail, Tucson, AZ 85710 • 520-731-3076

www.icstucson.org

