In Times Like These ...
We’re Growing to Meet the Demand

SERVICES PROVIDED IN FY 2008

- 45,367 services provided (+13%)
- 24,395 individuals served (+9%)
- $401,886 in financial assistance (+9%)
- $415,415 in value of food distributed (+69%)

Interfaith Community Services
Annual Report 2008
Our Mission: To help seniors, disabled individuals and people in financial crisis in Pima County achieve stable and independent lives through support from volunteers, faith communities, and the community at large.

EXECUTIVE REPORT

Dear ICS Friends and Supporters,

With your help over the past year, ICS has provided 45,367 individual services for 24,395 people in need. This is a 13% increase over the previous 12 months, pointing to a year of greater need for services as well as a year of blessings for the organization.

“Providing services” is what ICS has been doing for 23 years. Through this annual report you will see the breadth and reach of our diverse programs. Our major achievement of this year – the completion of our Caregiving Services Wing this spring – already is helping us serve more people.

Every day, our community faces many compelling needs as residents try to cope with crippling price increases for gasoline, food – and just about everything else. In the past several months, demand has doubled at the food bank. Many mornings, our reception area is crowded with parents and their children seeking assistance for rent, utilities and other needs. Our phones are often ringing off the hook. More and more “working poor” families are turning to ICS for help.

And more seniors and disabled individuals are looking for support as well – for meals, transportation, a wellness call, etc. – in order to keep their precious independence at home. People are hungry, scared of losing their homes, and trading off paying utility bills for medications, or prescriptions for rent. Families and individuals who were “just doing OK” not so long ago are no longer “OK.”

The needs are greater than ever.

How do we prepare for addressing these increased needs? To continue the momentum for increased services, our Board of Directors has completed a revised strategic plan that builds on our strengths – interfaith, volunteerism, and our umbrella of services. For the highlights, please see “Looking Ahead,” Page 12.

All that ICS does is accomplished by our competent and caring volunteers and staff. We applaud their dedication and service. With your continued help, we will be able to provide more support to more people. Thanks again for helping ICS serve community needs here in Pima County.

Ed Jenkins
President of the Board of Directors

Bonnie Kampa
Executive Director

ICS Board of Directors serving during FY 2008

Officers: Ed Jenkins, President; Vicky Johnson, Vice President; Kevin Koch, VP of Faith Communities; Līdia Allen, Treasurer; Betsy Sandlin, Secretary

Members: Richard Backus, Karen Hamar Bitmann, Mac Fiske, Kathy Goff, Dwaine Greer, Doug Haynes, Kathy Kitagawa, Steve Pollyea, Josh Protas, Mike Mumford, Rubin Salter, Jr., Ginger Tonkin-Sugimoto

ICS Member Faith Communities

Avra Valley Community Church
Beautiful Savior Lutheran
Canyon del Oro Baptist
Capilla del Sol Christian
Casas Adobes Congregational UCC
Catalina United Methodist
Christ the King Episcopal
Christ Presbyterian
Church of the Apostles
Church of the Painted Hills
Congregation Chaverim
Congregation Or Chadash
Cortaro Vista Community
Dove of Peace Lutheran
Grace St. Paul’s Episcopal
Immanuel Presbyterian
La Aldea (formerly Community Church of the Foothills)
Lutheran Church of the Ascension
Mountain Shadows Presbyterian
Mountain View Baptist
New Spirit Lutheran
Northminster Presbyterian
Northwest Baptist
Oro Valley Community Church
Oro Valley United Church of Christ
Our Saviour’s Lutheran
Resurrection Lutheran
Rincon Congregational UCC
Sanctuary United Methodist
St. Andrew’s Presbyterian
St. Elizabeth Ann Seton Catholic
St. Francis in the Foothills United Methodist
St. John on the Desert Presbyterian
St. Mark the Evangelist Catholic
St. Mark’s Presbyterian
St. Michael and All Angels Episcopal
St. Odilia Catholic
St. Philip’s in the Hills Episcopal
Temple Emanuel-El
Third Church of Christ, Scientist
Tortolita Presbyterian
Tucson Community of Christ
Tucson Young Nak
U.U. Congregation of NW Tucson

WHERE WE SERVE

Emergency Financial Assistance
Rent, utilities, prescriptions, gas vouchers, bus passes, back to school items. Available for qualified Pima County residents.

ICS Food Bank
Emergency and buddy food boxes. Available for all Pima County residents.

Interfaith Community Services Offices

Mobile Meals
Weekly delivery of nutritious meals

Caring Services and Health Advocacy
Transportation, shopping, friendly visits, respite care, buddy helpers, etc. In-home evaluations, health advocacy and education.

Interfaith Community Services Offices

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Pima County Services Map

SAFETY FAIR

A Symbol of Unity and Love
ICS ANNUAL REPORT 2008 www.icstucson.org PAGE 3

12-Month Donor Report (Fiscal Year 2008)

A heartfelt thank you from ICS to our many contributors during the fiscal year of July 2007—June 2008. This list includes grants, corporate gifts and individual donors, as well as support for our Building Project, Endowment Fund and special events. If your name is missing or listed incorrectly, we apologize. Please call us with the correction.

Corporations, Foundations, Government Agencies & Faith Communities

The Incredible Power of Caring

Generous support from a record number of donors allowed us to expand our Food Bank and Gifts of Love programs. ICS distributed 1,500 Holiday Food Bags last year.

Oro Valley United Church of Christ
Our Savior's Lutheran Church
Presbyterian de Cristo
Rincon Congregational Church
Saguaro Chapter, Thrivent Financial for Lutherans
Saguaro Christian Church
Sierra Pacific Airlines
Spalding (Eliot) Foundation
St. Francis in the Foothills UMC
St. John on the Desert Presbyterian Church
St. Mark's Presbyterian Church
St. Mark's United Methodist Church
St. Philip's in the Hills Episcopal Church
The Carl and Mabel Shurtz Foundation
The Explorer Newspapers, Inc
The Lewis Hertz Foundation
The Sundt Foundation
Third Church of Christ, Scientist

Thrivent Financial for Lutherans - Tucson & Green Valley Team
Trico Electric Charitable Trust
Tucson Pima Arts Council
Unknown Donors
Wake Forest University
Welcome Club NW of Tucson AZ

$10,000 or more
Walter & Juliet J. Absolon Foundation
Arizona Community Foundation
Commerce Bank of Arizona
The Diamond Foundation
David and Lura Lovell Foundation
New Spirit Lutheran Endowment Fund
William & Mary Ross Foundation
St. Andrew's Presbyterian Church
United Way of Tucson & S. Ariz.
University Medical Center

$5,000 to $9,999
Anonymous
Christ the King Episcopal Church
Community Foundation for Southern Arizona
Elizabeth Read Taylor Foundation
Estate of Betty June Simonson
Oro Valley Church of The Nazarene
Resurrection Lutheran Church
John & Margaret Schmidt Charitable Foundation
St. Mark the Evangelist Catholic Church
Sun City Vistoso Community Foundation
The Phillips Family Foundation

$1,000 to $4,999
Canyon del Oro Baptist Church
Capilla del Sol Christian Church
Casas Adobes Congregational Church of the Painted Hills
Community of Christ Church
Cortaro Vista Community Church
The Eugene and Wiletta Denton Family Foundation
Dove of Peace Lutheran Church
Episcopal Community Services in Arizona
Health & Wellness Marketing Group
Heritage Highlands Community Foundation
Helping Hands
Interfaith Coalition for the Homeless
Jewish Federation of S. Arizona
Robert Wood Johnson Foundation
Lilly Endowment
Long Realty Gares Foundation
Lutheran Church of the Foothills
Mountain View Baptist Church
Northminster Presbyterian Church
Oro Valley Hospital

Up to $99
Adair Funeral Homes
Albertson's
Arizona Combined United Way Campaign
Congregation Or Chadash
Digipost
Fountain Flyers Toastmasters Club
Hallock Insurance Agency
Mountain Shadows Presbyterian Church
PEO Sisterhood Chapter B B

SMSC Success by Design
St. Michael and All Angels Temple Foundation, Inc.
Troon Golf
Uno Chicago Grill
Vistoso Vacation Rentals
Volunteer Center of Southern Arizona

$250 to $499
Church of the Apostles
Desert Cardiology of Tucson/Heart Care
Epic Productions
HGM Consulting
Home Depot Foundation
Home Loan Executives
La Aldea
MCEvoy, Daniels & Darcy, PC
Munger Chadwick, PLC
Netvet Supply, LLC
Orthodontic Specialists
Pima Ace Hardware
RBC Wealth Management
Schannep Investment Advisors
Silverbell Eyecare Center
St. Matthew's Episcopal Church
Sundance Press
Tortolita Presbyterian
UU Congregation of NW Tucson

$100 to $249
1st Congregational UCC
Arizona Ecumenical Council
Congregation Chaverim
Earl Consulting
Fifty Plus Club
Foulk Family Dentistry
Lutheran Church of the Foothills
Lutheran Social Services of the Southwest
Maricopa Combined United Way Campaign
Northern Trust Bank
Pro Golf Discount
St. Mark's UMC Quilters
The Brownstone Reading Group
Tucson Center for Spiritual Living

$500 to $999
Atria Campana del Rio
Beautiful Savior Lutheran Church
Blue Cross Blue Shield of Arizona
Casa de la Luz Hospice
Catalina United Methodist Church
Faith Community Church
Grace St. Paul Episcopal Church
Ladies Night Out
Northwest Baptist Church
Pella Rolscreen Foundation
Pension Specialists, Inc.
RBC Dain Rauscher Foundation
Sharon Seventh Day Adventist Church

ICS ANNUAL REPORT 2008 www.icstucson.org PAGE 3

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The Explorer Newspapers, Inc

Thrivent Financial for Lutherans - Tucson & Green Valley Team
Trico Electric Charitable Trust
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Sun City Vistoso Community Foundation
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Health & Wellness Marketing Group
Heritage Highlands Community Foundation
Helping Hands
Interfaith Coalition for the Homeless
Jewish Federation of S. Arizona
Robert Wood Johnson Foundation
Lilly Endowment
Long Realty Gares Foundation
Lutheran Church of the Foothills
Mountain View Baptist Church
Northminster Presbyterian Church
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Arizona Combined United Way Campaign
Congregation Or Chadash
Digipost
Fountain Flyers Toastmasters Club
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Mountain Shadows Presbyterian Church
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Volunteer Center of Southern Arizona

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Epic Productions
HGM Consulting
Home Depot Foundation
Home Loan Executives
La Aldea
MCEvoy, Daniels & Darcy, PC
Munger Chadwick, PLC
Netvet Supply, LLC
Orthodontic Specialists
Pima Ace Hardware
RBC Wealth Management
Schannep Investment Advisors
Silverbell Eyecare Center
St. Matthew's Episcopal Church
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Earl Consulting
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St. Mark's UMC Quilters
The Brownstone Reading Group
Tucson Center for Spiritual Living

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Blue Cross Blue Shield of Arizona
Casa de la Luz Hospice
Catalina United Methodist Church
Faith Community Church
Grace St. Paul Episcopal Church
Ladies Night Out
Northwest Baptist Church
Pella Rolscreen Foundation
Pension Specialists, Inc.
RBC Dain Rauscher Foundation
Sharon Seventh Day Adventist Church
## Special Events Help Us Serve

ICS’s signature special events, the “Music for the Soul” concert and “We Care” Golf Classic, once again raised much-needed funds for our programs.

<table>
<thead>
<tr>
<th>$10,000 or more</th>
<th>Anonymous (2)</th>
<th>Edmund and Kathleen Jenkins</th>
<th>Mike and Gwen Parr</th>
<th>Steve and Ruth Pollyea</th>
<th>Myrtle Thorne Charitable Foundation</th>
<th>Wendell and Rose Tyson</th>
<th>Dorothy Vanek</th>
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<td>$5,000 to $9,999</td>
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<td>Mac and Tiena Fiske</td>
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<tr>
<td>$1,000 to $4,999</td>
<td>Anonymous</td>
<td>Robert and Helen Acker</td>
<td>John and Diane Alford</td>
<td>George and Mignon Applegate</td>
<td>Richard and Carol Backus</td>
<td>Jim and Yonny Beers</td>
<td>Bruce and Karen Hamar Bittmann</td>
</tr>
<tr>
<td>$500 to $999</td>
<td>Anonymous</td>
<td>Joel and Lidia Allen</td>
<td></td>
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</tbody>
</table>
SETTLING INTO THE NEW WING

Caregiving Services Coordinator Cheryl Andersen (rear) and volunteers Barbara Burt and Jean Grater enjoy their office in the new Caregiving Services Wing. After a two-year fundraising and construction project, we moved into the new wing in May.

Bruce and Marilyn Van Roekel
Gene and Corky Wardle
Pat and Lorene White
Bill and Judy Wickham
John and Helen Wilcox
William Wilson
Tom and Mary Wisdom
Joe and June Young

$100 to $249

Jean Aboud
Sidney and Lucille Albert
Wally Allen

Alice Bostrom
Sam Ciccarelli
Russell Clanagan
Michael and Kathleen Clark
Helen Cloutier
Terry and Shirley Coleman
Jack and Peggy Comp
Maria Conda
Ted and Kathryn Conner
Thomas and Barbara Conway
Gary and Carol Cook
Jean Cooper
Ellen Corti

Sidney Felker
Lilliam Feller
Katharine Ferguson
Andrew and Carol Fiore
Paul and Karin Fischer
David and Linda Fisher
Mark and Cynthia Flannery
Michael and Tracy Fleishman
John and Theresa Forsythe
Roland and Chris Fox
Melvin and Melissa Franklin
Lentell and Ann Fyffe
Jack and Kay Gaines
Adrienne Garcia
William and Kathleen Gardner
Roy and Margaret Gaskin
David Gibeaullt
Sophie Gilker
Ramanathan and Mrudulla Gnanadesikan
Thomas and Mary Gould
Mark and Patricia Grady
Linda Gray
James and Marie Green
Thomas and Ruth Ann Gribb
Linda Griesser
Dallas and Carol Gulley
Nancy Guthrie
Kenneth and Ethel Haber
Ruth Hamilton
Richard and Diana Hansen
Jack and Cathy Harelund
Webb and Ethel Hart
Dub Hartley
Randall Hartman
George and Beth Hayes
Frank and Carolyn Heriza
Ed and Pauline Hewitt
Morris and Linda Hicks
Janet Hopkins
Barbara House
Alan Howard
Glen and Charlotte Huffman
Corinne Hyatt
Arthur Jacobsen
John and Mary Janezic
Jackie Johnson
James Johnson
Jeffrey and Andrea Jones
Jerry H. and Marianne Jones
Ida Weber Kampa
Raymond and Sharon Kanalos
Thomas P. Kappler
Cheryl Kilgore
Eugene Kreibich
Donna Kuehn
Kerry Kwast
William and Bonnie Lafferty
Dennis and Cheryl Larson
Curtis and Carol Layton
Arlene Leaf
Barbara Lewis
David and Norma Lewis
David and Margaret Likness
Antia Lohr
Gordon and Sandra Long
Richard and Carol Longenbaugh
Cordelia Lundquist
Penny Lundstrom
Earl and Lolita Lynch
James and Ise MacKenzie
Mark Maddox
Betty Maluf-Tver
Nancy Marlier
Charlotte Marshall

Gail Georgenson
Bob and Sylvia Gergen
Lawrence Gibbons
Gerald and Donna Gillett
Gerald Giordano and Lisa Riley
Kathy Goff
Robert Gorski and Michael Gorski
Floy Grabner
Anthony Greco
Ray and Kathleen Green
Jerry and Valetta Griffin
Joan Hall
Glenn and Isla Hamstra
Frank and Sue Hayes
Doug and Kristin Haynes
June Head
John and Cheryl Henderson
Jay and Delia Hilton
Douglas and Elizabeth Holland
Robin Houlton
Patricia Kinsman
Barbara Kottaba
Marcia Larson
Charles and Laura Lentner
Luise Levy
Leroy and Ann Loder
Mike and Rena Lude
Karen MacDonald and Sue Hayden
Bob and Helen Mack
Malcolm and Mary Mackay
Robert Marcelain
Michael and Beverly Martin
Robert and Amy Martin
Ashleigh McIntosh
Jim and Wilda Metzdorf
William and Vivian Meyer
Robertta Miller
William and Deborah Montgomery
Richard and Audrey Mueller
Walter Muente
Michael and Rhonda Mumford
Robb and Patricia Nicklin
Stanley Oliphant
Evelyn Parker
Charlotte Patt
Terri Patt-Smith
Anneget Perlmutter
James and Jane Peterson
Walter and Florence Pfugl
Evelyn Pozez
Rocco and Michelle Racioppo
Sandra Rausch
Walter and Joyce Rembold
Scott and Carolyn Ringenberg
Elmer and Audrey Robison
Thomas Rothe
Richard and Lois Safran
Jeff and Linda Salten
Betsy Sandlin
William and Paula Sands
Robert Scheffel
Ernest Schwam
Wanda Scott
Paul and Margaret Simmons
Robert Skamler
Beatrice Smith
James and Barbara Souter
Don and Norlaine Sproul
Marvin and Mary Stafford
Malcolm Stephens
Rich and Niki Stern
Bill Swaim
Gerald Sweeney
Larry Thompson
Gilmore and Blanche Tostengard

Gerald and Donna Gillett
Gerald Giordano and Lisa Riley
Kathy Goff
Robert Gorski and Michael Gorski
Floy Grabner
Anthony Greco
Ray and Kathleen Green
Jerry and Valetta Griffin
Joan Hall
Glenn and Isla Hamstra
Frank and Sue Hayes
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Michael and Beverly Martin
Robert and Amy Martin
Ashleigh McIntosh
Jim and Wilda Metzdorf
William and Vivian Meyer
Robertta Miller
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Richard and Audrey Mueller
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Michael and Rhonda Mumford
Robb and Patricia Nicklin
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Marvin and Mary Stafford
Malcolm Stephens
Rich and Niki Stern
Bill Swaim
Gerald Sweeney
Larry Thompson
Gilmore and Blanche Tostengard
More than 200 volunteers make it possible for us to deliver Mobile Meals to recipients on Tucson’s northwest side, plus the kitchen staffs at the eight hospitals or care centers that prepare the food. Pictured above are volunteer drivers Marlene DenHerder, left, and Danny Lemon, turning in his paperwork to office volunteer Ruth Kessler.
We are an essential part of the ICS story, supporting us with their gifts, time and hard work.
Because You Care

One of the year’s major highlights was the opening of the Caregiving Services Wing, after a $540,000 building campaign. The Garden of Caring, above, is paved with inscribed bricks.

Avriel Rideau
Arline Rieber
James and Wanda Riley
Bonnie Rinehart
Marilyn Roberts
Ruth Robson
Harold and Thorie Rode
Andrea Rogers
Mary Rogers
Robert and Joyce Rogers
Terrence and Carol Rohr
Betty Roosma
Ernest Rush
Maria Rytislna
John and Janet Sage
Esther Sanchez
Sandy Sanchez
Kenneth and Beverly Sandock
Shirley Sandrik
Rosa Sandwell-Weiss
Safija Saric
Thomas and Jeanine Savignac
Juli Saxe
Ray and Jill Saxton
Sara Scabrough
Gordon and Dorinne Schiffman
Robert and Sandra Schlag
Larry and Linda Schloss
Agnes Schmidt
Jeff and Barbara Scholten
John and Nina Schramm
Robert and Joyce Schumann

Leonard and Mary Schwartz
Nancy Schwarzwald
Joseph Sciorinto
William and Betty Sebert
William and Ann Seese
Carl and Elizabeth Segerstrom
Beverly Semegen
William and Cynthia Senn
Joanne Sexton
Janetine Sherpino
Paula Sherfield
Holly Shinn
Kathryn Shore

In-Kind Donations
The following groups and individuals provided in-kind support to ICS, Gifts of Love program, and regular donations to the Food Bank. Please let us know if we missed your name.

Joanne Marie Adona
Joel & Lida Allen
George Applegate
Nancy Atherton
Mary Baenziger
Curt Balko
Beautiful Saviour Lutheran Church
Ellen Beene
Bruce & Karen Hamar Bittmann
Candy Borstad
Angelina Wehrkamp
Mary Welliver
Walter G. Wentzel
Helen White
Marion Whitfield
Harvey Whitmyer
Matt Wich
Roger and Janet Wilcox
Robert Williams and Deon Williams
Steven Williams
Kenneth and Kay Wilson
Paul and Elodie Winger
Harriett Winn
Charles and Marjorie Wippermann
Luella Wogsland
Cindy Womack
William and Noma Womersley
Helen Wongs
Deborha Wood
Luna Wane
Don and Grace Woodard
Darlene Wright
Justine Wurzel
Martha Yaeger
Bill and Patricia Young
Richard and Eva Ann Young
Alice Zepeda
SERVICE WITH COMPASSION

Terri Patt-Smith, our Associate Director, helps a client needing emergency financial assistance. We provided 18% more services through this program last fiscal year.

Community Partners

Pima Council on Aging
Pima County Community Action Agency
Pima County Community Development and Neighborhood Conservation Department
City of Tucson Human Services Department
Community Food Bank
United Way of Tucson and Southern Arizona

Mobile Meals Partners

Amber Lights
Campana Del Rio
Health South Rehabilitation Hospital
La Cañada Care Center
Mountain View Care Center
Northwest Medical Center
Northwest Medical Center, Oro Valley
Santa Catalina Villas

Mileage Reimbursements

Mileage reimbursements through the Regional Transportation Authority (RTA) have helped ICS retain volunteer drivers despite high gas prices. Last fiscal year we paid out $51,661 in these reimbursements.

Boy Scout Troop 339
Brownstone Reading Group
Heather Bruning
Pat Calvillo
Irene Camp
Canyon Del Oro Baptist Church
Capilla del Sol Christian Church
Carras Family
Will Carroll
Sharon Carter
Casas Adobes Congregational Church
Laura Cashman
Barbara Chadwick
Chapel at the Country Club of La Cholla
Christ the King Episcopal Church
Church of the Apostles Episcopal Church
Church of the Painted Hills
Jenny Coates
Sue Ellen Colton
Community of Christ Church
Cortaro Vista Community Church
Ashley Coulter
Frank & Pat Cox
Lisa Dadeppo
Steve & Katie Dawson
Paul & Marlene DenHerder
Dove of Peace Lutheran Church
Michelle Dunlap
Dee & Ede Durst
Edward Jones Investments
Anne Folger
Chris Fox
Fox Tucson Theatre
Fry’s Grocery Store
Beatrice Garcia
Dawn Garcia
Wendell Gardner
Tara Gerstner
Jodie Glasner
Mark Gordon
Fran Greenberg
Hildagarde Greenway
Terri Greif
Helene Gruenwald
Ruby Gutierrez
Ethel Haber
Tom & Mary Ann Hackett
Beth Hagel
Hammel Beal & Lauer
Nicole Hancock
Mary Beth Harcarufka
Jim Harrison
Emily Haugh
Danny Hodges
Janet Hoover
Larry Hubka
C.O. Huffman
Morgan Hunter
R.R Imler
Clarissa Jackson
Ed Jenkins
Lorraine Jordan
Ruth Katcher
Keller William Realty
Barbara Kilani
Liz Kinslinger
Pat Kinsman
Betty Kirkpatrick
Ben & Cathy Kleen
Helen Koehler
La Aldea Church
Laff’s Comedy Club
Joyce Leachman
Paul & Anne Lewis
Cindy Lewis
D.M. Likness
Michael & Sharon List
Dan Lowe
Lutheran Campus Students Ministry
Anastasia Lynn
Bob Lyons
Marana Physical Therapy
John & Kathy McIntyre
Jay & Carol Meinema
Mesa Verde Kids Helping Kids
Bill Meyer
Patricia Moorhead
Morgan Stanley
Mountain Shadows Presbyterian Church
Ward & Julie Moyer
Sandy Mundinger
Phyllis Murphy
Mike Nakayama
Sharon Narus
Newcomer Ladies Bridge Group
Betty Novak
Oftedahl Family
Joan O’Hanlon
Marcia Olson
Oro Valley Church of the Nazarene
Oro Valley United Church of Christ
Jane Perkins
Doug Pfund
Christina Phley
Samuel Pielek
Barbara Powers
Josh Potas
Bryon Puhler
Quail Run Elementary School
Pete Quick
Fran Raffone
Phyllis Rains
Resurrection Lutheran Church
Keith and Brenda Reynolds
Lynda Rhodes
Mike Rhodes
Mark & Carrie Richter
April Ritchie
Joyce Rizzo
Gayle Roberts
Marcia Rostad
Virginia Roth
Ernest Rush
Sabino National Honor Society
Sam Goodwin Play Group
Sanctuary United Methodist Church
Mike Scalley
Schmitt Family
Wanda Scott
Yvonne Seman
Joanne Sexton
Jim & Sandy Seymour
Debra Shepherd
Dom & Kathy Sison
Pam Smith
Robert Soop
Jim & Barbara Souter
Sharon Southerland
St. Andrew’s Presbyterian Church
St. Elizabeth Ann Seton 50 Plus Club
St. Elizabeth Ann Seton Catholic Church
St. James Church
St. John on the Desert Presbyterian
St. Mark the Evangelist Catholic Church
St. Mark’s United Methodist Church
St. Philip’s in the Hills Episcopal Church
Solange Stathis
Winkie Stephens
Janet Stewart
Paul Strum
Sundancers Square Dance Club
Sundance Construction
Sunset Realty
Third Church of Christ, Scientist
Priscilla Timler
Tortolita Presbyterian Church
Town of Catalina
Charles Trangsrud
Raymond Troxell
Harry Tuck
United Church of Christ
Melody Weber
Hilary Wells
John & Helen Wilcox
Sharon Wimmer
Pat Winfield
Xi Gamma Zeta
Nancy Zakes

Pima County Community Action Agency
Pima County Community Development and Neighborhood Conservation Department
City of Tucson Human Services Department
Community Food Bank
United Way of Tucson and Southern Arizona

Mileage Reimbursements

Mileage reimbursements through the Regional Transportation Authority (RTA) have helped ICS retain volunteer drivers despite high gas prices. Last fiscal year we paid out $51,661 in these reimbursements.
The financial results for the year ended June 30, 2008 were the best ever in ICS history and our 23-year-old organization is in sound financial condition.

Our supporters not only increased their cash contributions and in-kind giving to operations, our first-ever capital campaign, and fundraising events, but also pledged support to our new endowment campaign. Our new Caregiving Services Wing is complete and reflects our continued growth.

We provided 45,367 services to 24,395 recipients, a 13% increase from the prior year. Even so, ICS maintained its efficiency and cost effectiveness as administrative costs were well within budget at 18%, a figure well below the national average. This means that for every resource dollar, 82 cents went directly to provide services.

The accompanying charts provide a visual summary of where our operating resources came from and how they were used. As a result of our current year operations and funds received for the Building and Endowment campaigns, the Statement of Financial Position reflects an increase of $537,299 in Net Assets as of June 30, 2008 when compared with the same period last year.

“Assistance Thru Casework” reflects the many low or fixed income households that obtained cost relief through ICS in utilities and rent expense paid directly by a government entity or utility company. These resources along with government grants, cash contributions, and in-kind donations supported emergency assistance and the rising need for food. Taken together, these programs accounted for more than half of our services to the community.

Audited financial statements are available through our website at www.icstucson.org and at our office, and I would be pleased to meet with you to discuss our financial results.

Because the need for our services is always more than our resources, we are counting on our supporters for the increased funding in sustaining our mission to help the elderly, disabled, and those in financial crisis achieve stable and independent lives.

Lidia H. Allen, Treasurer
Audited financial statements by T.R. LaVoie, P.C. Certified Public Accountants

### STATEMENTS OF FINANCIAL POSITION

<table>
<thead>
<tr>
<th></th>
<th>ASSETS</th>
<th></th>
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<tbody>
<tr>
<td></td>
<td>As of June 30</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2008</td>
<td>2007</td>
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<tr>
<td>Current Assets</td>
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<td>Endowment Funds</td>
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<td>Property &amp; Equipment</td>
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<tr>
<td><strong>TOTAL ASSETS</strong></td>
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<td><strong>$682,836</strong></td>
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<tr>
<td>Liabilities and Net Assets</td>
<td></td>
<td></td>
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<tr>
<td>Current Liabilities</td>
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<tr>
<td>Net Assets</td>
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<td>$621,607</td>
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<tr>
<td><strong>TOTAL LIABILITIES</strong></td>
<td><strong>$1,261,584</strong></td>
<td><strong>$682,836</strong></td>
</tr>
</tbody>
</table>

### IMPACT OF ICS VOLUNTEERS FY 2008

- 600-plus active ICS volunteers.
- 31,032 hours of service by volunteers.
- 173,565 miles driven by volunteers – value of $84,244.
- Value of ICS volunteer hours - $563,851.
On a typical Monday morning, we receive 60 to 80 calls in the first hour from people with a wide variety of needs, including rent or utility assistance, food, and transportation.

One such call recently came from a young mother of three whose husband had abruptly left her four days earlier, taking all their checking and savings – and even her purse – with him.

She was distraught and didn’t know even where to begin to pull her life back together. She had no money for food for herself or her children, and her driver’s license was gone, too, with the purse.

We were able to meet her basic needs with food and emergency funding and connect her with those who could help her begin to move forward.

Many, many others like this family are coming to us for food and other services. Where we used to have 25 to 30 clients a day coming through the Food Bank, we now have 50 to 60 a day.

And the numbers keep growing. Last year our number of Food Bank clients jumped 39%. The number of households served by Emergency Assistance rose by 18%. People on low or fixed incomes are being hit hard by sharp increases in the cost of gasoline, food, and other basic necessities.

We have been able to help an increased number of people because of two major reasons:

• The generosity of our donors, helping us make up for reduced funding from public and other sources;
• And the dedication of our volunteers, letting us concentrate resources on direct service rather than staffing.

As always, we thank all of you for helping us be there for people who don’t know where else to turn.
Looking Ahead

With the completion of the construction and expansion project last fiscal year, it would be easy to feel a sense of complacency. However, in response to the increasing needs of families and seniors in our community, the Board of Directors has recently approved a new three year strategic plan to grow our services by 10% each year.

You can check our website for a summary of this plan. Here are some things to keep an eye on:

- A multi-purpose Resource Center at our Ina Road office to teach computer skills, offer employment counseling, provide research tools for job seekers and additional educational opportunities for our volunteers.
- The Health and Wholeness Project, assisting faith communities to develop or expand congregational health programs.
- Increased efforts to recruit and sustain our volunteer base, particularly those who provide transportation and deliver meals.
- The ICS Endowment Program. Watch for more details in early 2009.
- In addition, we’ll be working on special events such as the next “Music for the Soul” concert and “We Care” Golf Classic.

We’ll keep you posted on these programs and events through the newsletter, e-newsletter, congregational bulletins, and our website.

Volunteer Recognition Awards

ICS volunteers are driven by dedication, compassion and a wish to serve the community rather than a desire for special recognition. Still, we want to include in this report the names of those persons who were recognized last spring at our annual Volunteer Recognition Event for their special service to ICS. They are: Dorothy Vanek and Mac Fiske, Director’s Awards; Rosa Scarbrough, and Bob Mack, Founder’s Awards; and Dan Marries, ICS Champion Award. To these and to all volunteers, thank you, thank you, thank you.

The Mustard-Seed Principle

At ICS, there’s no such thing as a small donation. Last fiscal year, we received 417 individual donations of $35 or less. All together, those added up to $15,522.58. Your donations make a big difference.