



Within our Interfaith tradition, our Guiding Principles include:
Respect | Integrity | Compassion | Collaboration | Innovation



Meet the immediate needs of people in crisis

- Eliminate barriers that limit access to services
- Leverage technology that serves clients, volunteers and staff more efficiently
- Foster partnerships that provide complimentary services.
- Ensure volunteers are available to meet client needs across the community

Transition people from crisis to stability

- Provide seamless transition to other ICS services and/or community resources.
- Expand self-sufficiency programs that increase access to employment opportunities.
- Utilize technology to better serve clients.
- Provide supports that limit isolation, promote self-sufficiency and address mental health.

Engage volunteers in meaningful, compassionate connections

- Expand volunteer recruitment
- Deepen engagement of current volunteers
- Increase retention of volunteers
- Strengthen communications between staff, ICS and volunteers

Increase collaboration with and for faith communities

- Strategically meet needs of diverse faith community partners.
- Strengthen relationships within individual faith communities
- Build a collaborative approach to resourcing families in need in our community.

Grow and successfully steward the community's philanthropic investment

- Increase Board and committee member engagement in fundraising activities
- Increase cultivation/stewardship activities for all levels of giving resulting in increased donor acquisition & retention.
- Develop specific targets for diversifying all major funding streams.