



ICS Volunteer Job Description Telecare

Job Title: Telecare, reports to Home Sweet Home Coordinator

Program: Home Sweet Home

ICS offers a variety of Caregiving Services that help registered ICS recipients who are frail, ill or disabled live independently in their own homes, without the need for institutional care. ICS knows that independence is important to seniors and disabled adults who want to age in the comfort of home. Our volunteers provide essential support services that help accomplish this, while also providing important social contact that helps keep recipients healthy and connected.

Job Description:

Home Sweet Home Telecare volunteers call participants Monday through Friday between 8-10am for a brief morning health check-in. Volunteers embody ICS values of Respect, Integrity, Compassion, Collaboration, and Innovation.

Job Details:

- Volunteers are assigned to one or more participants to call on a regular basis
- A schedule for phone calls is provided
- If participant does not answer the phone, notify ICS Home Sweet Home Coordinator for follow-up
- Report hours and any issues or concerns to the Home Sweet Home Coordinator.

Volunteer Qualifications:

- Willingness to make quick health check phone calls to participants on a regular basis
- Ability to keep a schedule
- Patient and friendly attitude
- Access to a personal phone

Location: Remote

Time Commitment: 1-2 hours per month